

**Thetford Office**  
24 Howlett Way  
Thetford, Norfolk IP24 1HZ  
t: 01842 763529  
f: 01842 752398  
e: sales@assetfinline.co.uk  
w: www.assetfinline.co.uk

**Rochester Office**  
Commissioners Road, Medway City Estate  
Strood, Rochester, Kent ME2 4GN  
t: 01634 719701  
f: 01634 716394  
e: sales@assetfinline.co.uk  
w: www.assetfinline.co.uk



# Windows prize-guys Asset Finline reward tenant participation

Kent-based Sheerframe approved window fabricator Asset Finline Windows has made a special presentation to winning residents of Hyde Housing Association, to reward them for their valuable feedback during its extensive window and door replacement project involving homes throughout South London.

This project is the latest to be carried out by Asset Finline for Hyde Housing Association, one of the country's largest and most innovative RSLs. The Association, part of The Hyde Group, has four regions throughout London and the south east.

This current contract is a £5 million, five-year partnering contract for Hyde's London Region General Needs portfolio that totals 7000 units.

A key component of Asset Finline's window refurbishment programmes is ensuring maximum tenant participation and this includes obtaining feedback on the quality of the windows installed and the service provided. Given the high value that Hyde Housing Association and Finline attach to this information, to encourage involvement by residents Asset Finline arranged a free annual prize draw for everyone that responded.

Hyde Housing Association's Matt Allen, Stock Investment Manager says: "Initiatives such as this make a very positive contribution to the overall window refurbishment work, giving us vital information for continuous improvement. As an organisation we are committed to giving all our residents the opportunity to influence and shape our services and ensure they have the chance to do so."



Prize winning Hyde Housing Association resident Mrs Stone receiving her £100.00 Gift Voucher from Finline Windows' Commercial Manager David Jessey (right), with Hyde's Housing Officer William Kete (left).

Manufacturers and Installers of PVC-u and Aluminium Windows, Doors and Conservatories

A division of A&B Glass Company Ltd. Registered Office: Addison Road, Chilton Industrial Estate, Sudbury, Suffolk CO10 2YW  
Registered in England No. 1543721. VAT Registration No. 344 5435 58



BS 7412  
KM 95917



BS 7950  
KM 95918



PAS 23/24  
KM 98428



BS EN 1279-2&3:2000  
KM 21528



ISO - 14001:2004  
EMS 530786

